

Advanced Help Online

Detailed list on the support

Material and other peripheral

Desk Computer

Tablets: Ipad, Ipad2, Galaxy Tab, Galaxy Tab 10.1, Playbook, Eee Pad, ICONIA ect.

Laptop

Gaming Console: PS2, PS3,PS4, Xbox, Xbox 360, Xbox1,Wii, Nintendo DS/DSI ect

We don't support the hardware

Support for plug-and-play HID (Human Interface Device) :
Printer, External harddrive, MP3 Player, scanner, webcam, Digital Camera, Router, switch, hub, etc

Operating System

Microsoft: Windows XP, Windows Vista, Windows 7, Windows 8
Apple: Mac OS X.4 à X.7 (Tiger à Lion)

We don't support the operation sytem instalation

Configuration

Updates

Troubleshoot

"How to?"

Application support (With registration)

Original application installation with registration

Configuration

Updates

Troubleshoot

'How to?'

Application types

Security tools (Anti-Virus, Anti-Spyware, Firewall): Norton, AVG, McAfee, Avast, Avira, NOD32, SpyBot, Adaware, Malwarebytes, Smitfraudfix, HijackThis, Ccleaner, Zone Alarm

Productivity tools: MS Works, MS Office (Word, Excel and Power Point), Open Office, Adobe Acrobat

Instant Messaging: Yahoo, Gtalk, Skype

FTP

iTunes

Router Configuration

Tablet, Ipad and Chrome Book: WIFI Connection support

Social Network

Facebook (Account creation and first steps tutorial)

Google + (Account creation and first steps tutorial)

Twitter (Account creation and first steps tutorial)

Webmail: Hotmail, Gmail, etc (Account creation and first steps tutorial)